



Tripemco Insurance Group Update regarding Coronavirus (COVID-19)

March 23, 2020

Tripemco Insurance Group clients, partners, and friends,

The declaration of COVID-19 as a worldwide health pandemic is presenting serious challenges and concerns to businesses and individuals. We remain committed to the safety and well-being of our clients, partners, and staff.

Effective immediately, our office is closed until further notice.

We are still operational with regular 9:00 am - 5:00 pm office hours via remote services, and will continue to strive to provide exceptional service. All brokers will be accessible via telephone and email. Incoming calls to broker landlines will go to voicemail - please leave a voicemail as brokers are checking them regularly and will respond quickly.

Any incoming hard mail will be isolated for a minimum of 72 hours, therefore there will be delays in responding to these inquiries. If your request is of an urgent matter, please contact us by email (info@tripemco.com).

As we do our best to maintain business continuity and our service levels, please be advised that there will be challenges faced in this difficult time. We understand and appreciate your patience, and we will continue to keep you informed as additional information becomes available.

Thank you for your understanding. Please stay safe and up to date via Canada's Public Health website.

Sincerely,

Tripemco Insurance Group Management