



Tripemco Insurance Group Update regarding Coronavirus (COVID-19)

September 1, 2020

Tripemco Insurance Group clients, partners, and friends,

COVID-19 is still presenting serious challenges and concerns to businesses and individuals. We remain committed to the safety and well-being of our clients, partners, and staff.

Effective immediately, our office remains closed until further notice. We will accommodate visits either to our office or to your place of work with pre-arranged appointments. In all circumstances, COVID-19 protocols and social distancing practices will be observed by Tripemco staff.

We have activated work from home plans and are still operational with regular 9:00 am - 5:00 pm office hours via remote services. We will continue to strive to provide exceptional service. All brokers are accessible via telephone and email. Incoming calls to broker landlines will go to voicemail - please leave a voicemail as brokers are checking them regularly and will respond quickly.

As we do our best to maintain business continuity and our high service levels, please be advised that there may be challenges. We understand and appreciate your patience, and we will continue to keep you informed as additional information becomes available.

Thank you for your understanding. To all our valued clients and partners - please stay safe during these difficult times.

Sincerely,

Tripemco Insurance Group Management